

Cincinnati Water Works Forgiveness Program

Cincinnati Water Works recently kicked-off the GCWW Economic Hardship Water Debt Forgiveness Program.

The program, also known as the “Forgiveness Program,” will help GCWW customers avoid water shutoffs at their home. Customers must demonstrate they are experiencing economic hardship due to COVID-19 or be at or below the 200% of the FPL.

GCWW will forgive past-due amounts related to water and City of Cincinnati storm water services accrued during the pandemic from March 1, 2020 through September 30, 2020.

Eligible residential customers can apply via hard copy (and mail or email back to GCWW); or online at [Forgive.myGCWW.org](https://www.gcww.org/forgive). To support the community more effectively, we have attached the PDF versions of the application in English and Spanish translation.